



How to File for Unemployment Benefits

There are three ways to file for unemployment benefits:

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ONLINE

<http://ezarc.adws.arkansas.gov>
Monday-Friday 6:00 a.m. - 6:00 p.m.

Due to extremely high demand in Arkansas and nationwide, this site may take extra time to connect. Please keep refreshing your browser window or try a new browser window until you are connected. We appreciate your patience and understanding as we are experiencing delays in the EZARC online application system. Currently the hub is being saturated from all states due to the COVID-19. Claimants are asked to only enter a Social once, not several times.
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BY PHONE

HOTLINE TO APPLY
1-844-908-2178 or 501-534-6304
Helpdesk for questions
1-855-225-4440 or 501-682-2121
Monday-Friday 8:00 a.m. - 3:30 p.m.

Due to extremely high call volume, there may be extended waiting times.
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BY PAPER

Receive or drop off a paper application at your local Workforce Center.

Because of Social Distancing Guidelines, we are only allowing clients in the foyer of most workforce centers one at a time to receive or drop off paper applications and lines may be long. Please see the list of local Workforce Centers here: <https://www.dws.arkansas.gov/contact/>
You can find the paper application here to print:
https://www.dws.arkansas.gov/src/files/PDF501_BLANK_v022020.pdf

ALL CLAIMS WILL BE PROCESSED.

However, it may take additional time due to unprecedented claim numbers. Please have patience.

For claims filed on or after March 16, 2020, the valid waiting period requirement has been waived for thirty (30) days due to the COVID-19 Pandemic. Therefore, claims that are "otherwise eligible," should expect payment of benefits the following week. However, different situations may exist that could delay receipt of benefits. We thank you for your patience as we all work together to support one another during this difficult and unpredictable time.

Questions? Email UI.General.Questions@arkansas.gov

Use this for basic questions regarding the unemployment insurance program. Please **DO NOT** use this email address to file a claim, or ask specific claim related questions. This can also be used by employers too.